PATIENT FLOW SOLUTIONS
Patient Tracking System

PATIENT TRAK
A solution provided by SST Group

PatientTrak offers patient tracking solutions which can be used in any healthcare setting needing to manage the patient flow process. From single provider practices, to large hospital groups, to multi-facility healthcare organizations, our systems are both affordable and scalable.

Patient Flow Management Made Easy

As patients arrive, they are captured into PatientTrak's lobby queue, which immediately begins recording wait time and length of stay. As the patient's visit progresses, staff members are notified of each status update through the use of color coded timestamps and icons. The system assists in staff communication, which in turn helps in reducing patient wait times and enhances the overall patient visit. All historical data is stored for reporting and review, allowing for patient flow analysis across any given date range.

Cloud/Web Based System

PatientTrak is a hosted program, running in a web browser, eliminating the need to purchase hardware or software. Existing computers may be used to run the application, with the optional addition of large screen displays for ease of viewing by staff or waiting areas.

> *"PatientTrak has helped us identify areas of delay in our patient flow, which allows us to address the issues more quickly. As a result, we are able to reduce wait times and increase patient satisfaction."*
>
> Clinic Manager

HIPAA Compliance
- Eliminates pen and paper
- Display patient status w/o names

Cost Savings
- Reduce manual data gathering
- Real-time patient status

Patient Satisfaction
- Reduce Wait Times
- Improve patient flow

Staff Efficiency
- Reporting –volume, peak hours, etc
- Optimize staff loading

		Waiting Area - 24 Patients					
Type	Patient	Misc			Notes	Recent Activity	Time
3	WHITE, JEFF		✔		NEW PATIENT	Checked In	00:01
1	WALSH, BETTY	LATE	✔	☿	CHILD WITH PATIENT	Stepped out	00:03
1	JONES, JIM	YES	!			Ready now	00:03

**SST Group**

Urgent Care Waiting

Using PatientTrak's Urgent Care Waiting Module, you can provide patients visibility to the current wait time at your facility. Patients can check-in right from your website and get into the waiting queue while remaining in the comfort of their home.

Staff can monitor patient demand levels and even send text messages to patients alerting them that it is time to come into the facility.
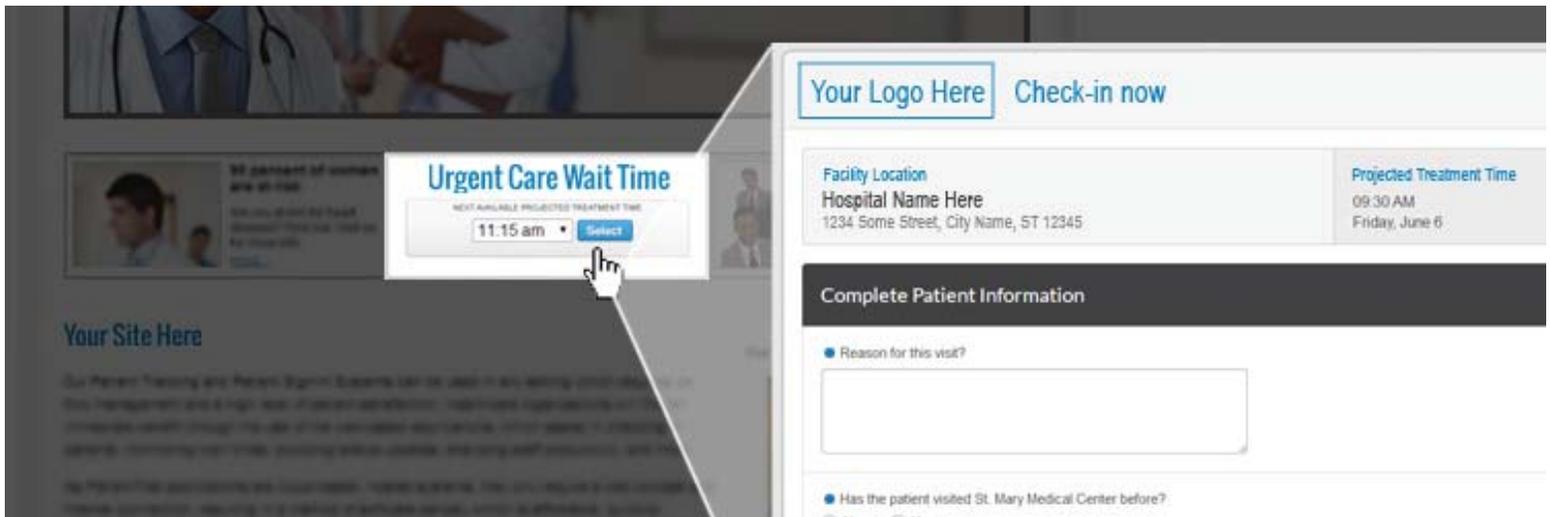
Reporting

PatientTrak comes complete with a robust reporting package that enables users to analyze the entire patient treatment process and identify bottlenecks to improve patient flow and satisfaction. From wait times to patient demand reporting, PatientTrak brings visibility to the patient treatment process from "door to discharge."
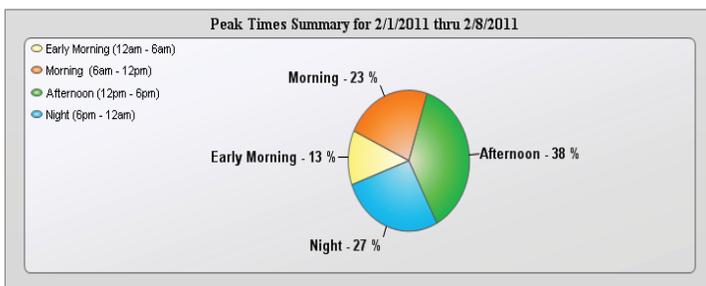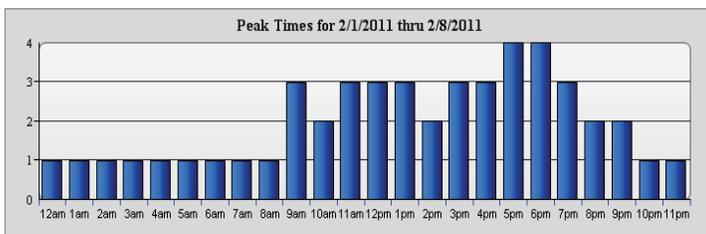
Time Period: Today			
Location	Average Wait	Max Wait (minutes)	Patient Count
Oaklawn	🔴	20	51
Tinley Park	🔴	17	18
Downers Grove	🟢	7	27
Lockport	🟡	11	31
Lombard	🟢	9	41
Naperville	🟢	4	19
Park Ridge	🟢	6	21

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